


# SCHOOL DISTRICT OF THE CITY OF ST. CHARLES

## EMPLOYEE BENEFITS – KEY CONTACT PAGE

YOUR COMPANY	YOUR CONSULTANTS
<p style="text-align: center;"><b><u>School District of the City of St. Charles</u></b>            Kathy Monahan/Benefits Specialist            636-443-4047            Debbie Zwicky/Retirees &amp; Cobra            636-443-4011</p>	<p style="text-align: center;"><b><u>CBIZ BENEFITS &amp; INSURANCE SERVICES</u></b>            Asha Kuhn, Account Manager            Eric File, Account Executive            (314) 692-2249 / (800) 844-4510</p>
YOUR CARRIERS	
<p style="text-align: center;">  <b><u>MEDICAL</u></b>            Policy #- 00242045  <b><u>VISION</u></b>            Policy # 00242045</p>	<p style="text-align: center;">Member Services: 1-800-490-6145  <a href="http://www.Anthem.com">www.Anthem.com</a>              Member Services: 1-866-939-3633</p>
<p style="text-align: center;">  <b><u>DENTAL</u></b>            Policy #- 00242045  <b><u>LIFE</u></b>            Policy # 00221139</p>	<p style="text-align: center;">Member Services: 1-866-589-0582  <a href="http://www.Anthem.com">www.Anthem.com</a>              Member Services: 1-800-551-7265</p>
<p style="text-align: center;"><b>PRESCRIPTION DRUGS</b>  <b>Express Scripts – Anthem Pharmacy</b>  <b>Specialty Pharmacy-Medco Accredo</b></p>	<p style="text-align: center;"><b>Pharmacy Help Desk: 1-800-824-0898</b>  <b>Member Services: 1-866-216-4766 or 1-800451-6245</b>  <b>Member Services: 1-800-870-6419</b></p>
REASONS TO CALL	WHO TO CALL
Claims Questions	- - - SEE BELOW - - -
Identification Cards / Numbers	CARRIERS / CBIZ
General Questions (Designs & Coverage)	CARRIERS / CBIZ
Payroll Issues / Status Changes	<b>School District of the City of St. Charles</b>

**How to use this resource sheet for questions regarding a medical claim:**

1. First, contact Member Services
2. If issue still unresolved, contact Asha Kuhn of CBIZ.