





SCHOOL DISTRICT OF THE CITY OF ST. CHARLES

EMPLOYEE BENEFITS – KEY CONTACT PAGE

YOUR COMPANY	YOUR CONSULTANTS
<p><u>School District of the City of St. Charles</u> Tammy Herter/Benefits Specialist therter@stcharlessd.org 636-443-4047</p>	<p><u>CBIZ BENEFITS & INSURANCE SERVICES</u> Eric File, Senior Account Executive, efile@cbiz.com Asha Kuhn, Senior Account Manager, akuhn@cbiz.com (314) 692-2249 / (800) 844-4510</p>
YOUR CARRIERS	
 <p><u>MEDICAL</u> Policy #00242045</p>	<p>Member Services: 1-800-826-9781 umr.com</p>
 <p><u>DENTAL</u> Policy #00242045</p>	<p>Member Services: 1-800-335-8266 deltadentalmo.com</p>
 <p><u>VISION</u> Policy #1012726</p>	<p>Member Services: 1-866-800-5457 eyemed.com</p>
 <p><u>PRESCRIPTION DRUGS</u> Policy # SL902127</p>	<p>Member Services: 855.896.9779 optumrx.com</p>
REASONS TO CALL	WHO TO CALL
Claims Questions	CARRIER / CBIZ
Identification Cards / Numbers	CARRIER / CBIZ
General Questions (Designs & Coverage)	CARRIER
Payroll Issues / Status Changes	SCHOOL DISTRICT OF THE CITY OF ST. CHARLES

How to use this resource sheet for questions regarding a medical claim:

1. First, contact Member Services
2. If issue still unresolved, contact Asha Kuhn at CBIZ Benefits & Insurance Services, Inc. for assistance.